



## **VLGA Cancellation Policy – *FastTrack* 2025**

1. Cancellations made prior to **1 April** may receive a 50% refund of the ticket price, or credit towards future VLGA events (as preferred).
2. Cancellations made on or after **2 April 2025** will not receive a refund or credit unless a valid reason for cancellation is provided.
3. The VLGA reserves its rights to exercise discretion in the provision of credit or refund due to cancellation by the registrant.
4. Should the event need to be postponed or cancelled due to unforeseen circumstances, all registrants will receive a full refund (or credit towards future VLGA events; as preferred). The VLGA will endeavour to provide at least 7 days' notice for any such cancellation, where possible.